

**300 SERIES** ADJUSTABLE BASE

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SERIAL NO.



**OWNER'S MANUAL**

**300 SERIES** ADJUSTABLE BASE | TWIN XL

**300 SERIES** ADJUSTABLE BASE

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# Safety & Warranty Warnings

**IMPORTANT:** PLEASE READ ALL INFORMATION CAREFULLY BEFORE USING THIS PRODUCT. SAVE THESE INSTRUCTIONS.

## WARRANTY WARNINGS

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with.

## SAFETY WARNINGS

- Do not use bed outdoors.
- Using bed with oxygen administering equipment other than the nasal masked type creates a possible fire hazard.
- When using nasal or masked type administering equipment, route and secure oxygen or air tubing properly to ensure that tubing does not become entangled or damaged during normal operation of the bed.
- Keep moving parts free of obstruction during bed operation (including sheets, clothing, tubing, wiring, and products using electric power cords).

## SAFE OPERATION

- Use caution when having liquids in or around the bed to ensure no spilling occurs. In case of spillage, stand in a dry, clean area of the floor and unplug the bed immediately. Clean up spill and allow the area around bed to dry thoroughly before using the electric controls again. Do not eat or drink hot liquids while operating the bed.
- Do not allow children or individuals with disabilities to operate the bed without adult supervision.
- Do not allow any person or pet under the bed at any time.
- During bed operation, make sure body is positioned within the confines of the bed. Do not place extremities over the sides of the bed when operating bed functions.
- After power foundation assembly is completed, operate remote control to ensure proper functions.
- Distribute body weight evenly over bed surface. Do not place entire weight on head or foot sections of the bed, during reposition and entering or exiting bed.

## WEIGHT LIMITS

- This product is not rated to support weights in excess of:  
  
750 lbs (340 kgs)
- This limit is inclusive of the mattress and bedding. The bed will structurally support this weight, provided it is evenly distributed across the foundation. The power foundation is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

## HOSPITAL USE DISCLAIMER

This power foundation is designed for residential use only. It is not approved for hospital use and does not comply with hospital standards.

## PRODUCT RATING

The motors are not designed to operate continuously for more than (2) minutes in an (18) minute time period. Attempting to exceed this rating will shorten the life expectancy of the foundation and will void the warranty.

## FCC COMPLIANCE

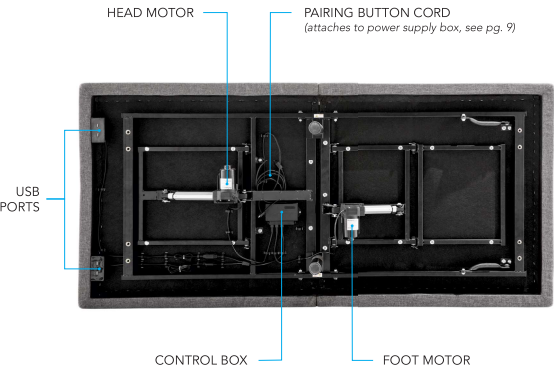
- Operates on 2.4 GHz frequency transmitter
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- To comply with FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

# Overview & Parts List

## GET TO KNOW YOUR ADJUSTABLE BASE

Before beginning assembly of your 300 Series Adjustable Base, please take a moment to familiarize yourself with the parts and location of components, as explained here.

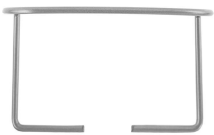
If any parts or components are missing, or are different than shown in the adjacent image, do not attempt to complete the assembly process and contact customer support by calling 888-975-8243 or emailing [info@lucidmattress.com](mailto:info@lucidmattress.com)



REMOTE



RETAINER BAR



12" LEGS (4 unattached)



2 pre-attached



POWER CORD




POWER SUPPLY BOX




Assembly

NOTES

1.



Two people are required to assemble this adjustable base.
2.




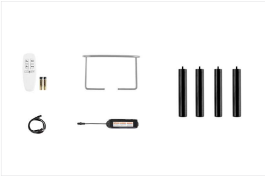
Open the carton in the flat position, bottom facing up, to avoid damage.



**STEP 1**

Remove folded bed base from the box and carefully unfold the base. Set it mattress side down on the floor.

 Take caution to avoid pinning fingers or any underside wires along the hinge.



**STEP 2**

Open the accessories box and ensure all accessories are included (see pages 6-7).



**STEP 3**

Two (2) legs are already installed on the base. To install the remaining four (4) legs, thread the bolt of the leg into the frame and tighten by hand. There are two locations per leg for user preference.



**STEP 4**

Uncoil the input power cord (connected to the control box on the underside of the base) and plug it into the power supply box.



**STEP 5**

Uncoil the power cord (that has a wall outlet connection) and attach it to the power supply box opposite the cord attached in Step 4.

Assembly, ctd.



**STEP 6**

Batteries act as a backup power source in case of an outage, but are not necessary to operate the base. If desired, install two (2) 9-volt batteries into the compartment on the power supply (not included).



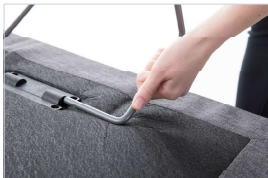
**STEP 7**

With two (2) to four (4) people, lift the bed by the metal frame and turn it over so the mattress side is facing up. Take caution not to lift the bed with the fabric, or to use the legs as pivot points causing angled pressure as this may cause damage. Avoid dragging the base across the floor.



**STEP 8**

Ensure two (2) AAA batteries (included) are installed correctly in the remote.



**STEP 9**

To install the mattress retainer bar(s), slide the left side of the bar into the bracket. Pull the retainer bar to the opposite bracket and secure the right side. Light pressure will be necessary. The assembly is now complete.



Plug the power cord into the wall outlet and refer to pages 12-16 to set programmable positions, pair the remote, and test functionality.

## Remote Control

### OVERVIEW

All of the functions of the bed, explained here, can be operated with the remote control. This remote requires two (2) AAA batteries (included) inserted in the back panel.

### ADJUSTABLE



HEAD arrows raise and lower the head section of the base



FOOT arrows raise and lower the foot section of the base

### ONE TOUCH

**FLAT**

FLAT POSITION lowers base to preset flat position with no elevation

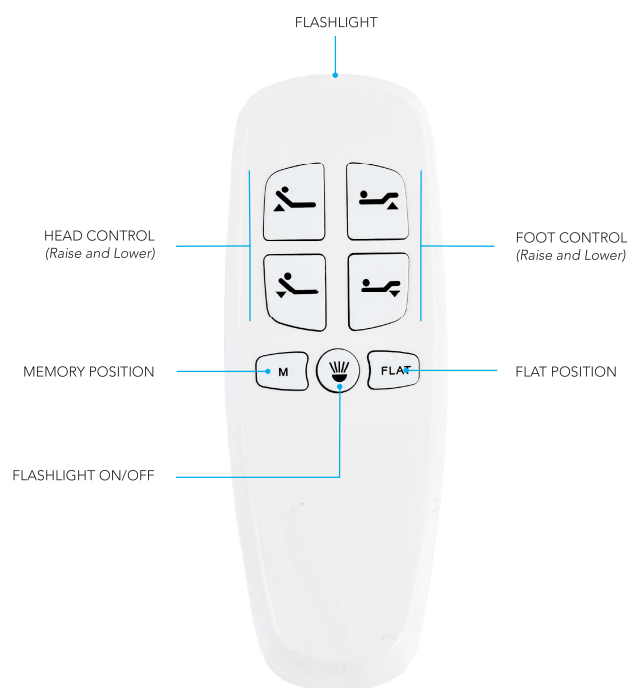


FLASHLIGHT turns light on and off

### STORING A POSITION

**FLAT + M**

To store current position in memory, press and hold the FLAT button and the MEMORY button simultaneously. The position is now saved, accessible by pressing the MEMORY button. To adjust the position, repeat this process.



# Remote Control Pairing

## OVERVIEW

The original remote that comes in the box is already paired to the foundation. No further action is required.

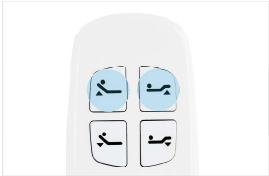
In the event that the remote is not paired with the base, begin by checking the following:

### STEP 1

Ensure the remote batteries are functioning. Replace if necessary.


### STEP 2

Ensure the power cord is plugged in to a powered source.



### STEP 3, TO PAIR REMOTE:

Press and hold the HEAD CONTROL RAISE and FOOT CONTROL RAISE buttons simultaneously. Then ALSO press and hold the blue button on the control box cord until you hear 2 beeps. The remote is now paired.

 The blue pairing button can also be used to lower the base to the flat position in case of an emergency.



# Synchronizing Two Bases

## OVERVIEW

Two Twin XL bases may be placed next to each other to form a King. Both sides can be operated independently with their own remotes or, if desired, a single remote can be paired to both bases. Pairing a single remote to both bases will result in the bases moving jointly.

## TO PAIR ONE REMOTE TO TWO BASES:

### STEP 1

Ensure both bases (A & B) are plugged into a power source.

### STEP 2

Make sure Remote A was already paired to Base A and Remote B was paired to Base B. If not, pair them by following the instructions found on pages 14-15.

### STEP 3

After remotes are paired to their respective bases, pair Remote A to Base B (see pages 14-15). Both bases can now be operated by Remote A.

Only one remote can be paired to both bases.

# Troubleshooting

PROBLEM	POSSIBLE SOLUTION
No features of the base will activate.	Ensure the remote is paired correctly with the base (see pages 14-15).  Unplug the power cord, wait 30 seconds and plug back in to reset electric components.  The surge protection or the electrical outlet may be defective. Test the outlet by plugging in another working appliance.
Head or foot section will elevate, but will not return to the flat position.	Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.  Head section may be too close to the wall.
Head and Foot lift function has minor interference during operation.	Check batteries in wireless remote control. Replace with two (2) new AAA batteries if necessary.  Make sure that you are following the duty cycle of the motors (do not operate more than two (2) minutes over an eighteen (18) minute period).  Wireless remote may be experiencing common radio frequency interference from other radio transmitting devices. Wait several seconds and try pressing appropriate button again. See FCC Compliance Statement (page 5).
Base has lost power and will not lower.	Press the blue pairing button located on the control box cord for emergency lowering.

Warranty Information

10 YEAR LIMITED WARRANTY

WHAT IS COVERED

This warranty covers any defects in materials or workmanship under the conditions and exceptions stated below.

HOW LONG COVERAGE LASTS

This warranty runs for up to ten (10) years from the date of purchase, according to the tiers set forth below.

WHAT LUCID® WILL DO

Lucid® is the administrator of the warranty for the 300 Series Adjustable Base.

YEARS 1-3:

Warranty covers defects in the workmanship or materials for a period of three (3) years from the date of purchase. Lucid® will send replacement parts for any defective part to the purchaser, and Lucid® will pay all authorized labor and transportation costs associated with the repair or replacement of any parts.

YEARS 4-10:

During the years four (4) through ten (10) from the date of purchase, Lucid® will offer replacement parts for any defective mechanical part. Purchaser shall pay 1/7<sup>th</sup> of the replacement cost of the defective part multiplied by the number of years since three (3) years after the warranty commencement date and Lucid® shall bear the remainder of the cost of the replacement part. The purchaser shall

bear all labor and shipping costs associated with repair or replacement of the defective part(s). An exception to this is the metal frame, which is covered in full for the duration of the 10 year warranty.

HOW TO GET SERVICE

E-mail "warranty@lucidmattress.com" to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WARRANTY LIMITATIONS

This warranty excludes commercial use.

Purchaser must follow troubleshooting procedures as set forth by the manufacturer or its agents before warranty coverage may be granted.

At the sole discretion and direction of the manufacturer, parts demonstrated to be defective must be returned. The manufacturer will arrange all return shipping.

Warranty is void if purchased or transported outside the USA.

The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. LUCID® shall not be liable for any consequential damages or losses arising from the purchase, installation and/or use of this product.

Notes

To assist with warranty claims, please keep your receipt and record the following:

DATE OF PURCHASE \_\_\_\_\_

PLACE OF PURCHASE \_\_\_\_\_

LOT # (found on ID Tag) \_\_\_\_\_

PO # (found on shipping box label) \_\_\_\_\_

SERIAL # (found on back cover of this manual) \_\_\_\_\_

ADDITIONAL NOTES \_\_\_\_\_

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